

**Initiative of ICT in Police Administration**

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**Abstract**

Administration of any organization requires the administration to run smoothly. After the independence of India, progress gradually started to progress and in the 70s and 80s India progressed rapidly with which progress was also made. Along with this, progress in the field of development and technology gradually started. And the change in the economy has increased in agriculture, commerce, and population also increased. Due to increase in population awareness in the technical sector, the number of undesirable activities in the society and the country has also started to grow. Peace and order in society is the pre-requisite for development of any state, so the establishment of peace and order is also the first objective of every state. The fulfilment of this purpose is through the state administration. Police administration has the most important role in establishing peace and order. It is difficult to imagine normal life in the absence of police administration in the current perspective. In the changing environment, the police have also become modern, which can be seen as the beginning of information and communication technology in the police. The research paper presented describes the role of information technology in the police administration.

Key words : Police Administration, ICT,Development,Peace

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### **E-Governance in India:**

Providing services to the common citizens through internet is called e-governance. All government services and information are available online under e-governance. The Government of India established the electronic department in 1970. In India, e-governance was born in the 70s, when the government of India used this method to manage data related to defense, economic monitoring, planning, elections, census and tax etc. And applied to pay attention to the development of IT National Informatics Centre (NIC) took important steps to connect all district headquarters in the eighties. In the 1990s, it was possible to link NGOs and private organizations to government with the involvement of Information and Communication Technology with Information Technology. In this way, the Government has got maximum help in implementing its policies and development plans at a widespread level. E-governance in developing countries has been an important part of national organizations to catalyse the development of laws and technology. At the state level, where another automaker and computerization have been emphasized, on the other hand, information and communication technology has been used to receive information and processing and processing of various services through communication. Some steps have been taken in the direction of e-service centres in different states. The states which have e-service centres are open in Andhra Pradesh (card, community service centre), Karnataka (land), Kerala (Akshay, Friedas), Madhya Pradesh (GyanDoot, Headstart), Himalayan region (Lokmittar), Maharashtra ( Namdh Gram), New Delhi (Computer Kiosks Project), Uttar Pradesh (e-Facilitation Centre), Gujarat (Dairy Information System Kiosk), Rajasthan (E-Mitra) etc. were established. Through which the citizens of the rural areas are benefitting from the useful services related to the e-service of the government. Rural e-service centres have been set up in Haryana State in December 2014 through Haryana e-Service Scheme.

### **Role of Police:**

In ancient times, public welfare was not sought from the state. The presence of the state was in the form of a laissez-faire state. When there is no public welfare then why the presence of the state? The laissez-faire state edited only 3 works for the public -

- Maintaining internal peace and order.
- Protecting from external attacks.
- Applying Vocational Agreements

The nature of the above three functions is regulatory and the three have been executed by the police. Therefore, the presence of administration other than the police administration in the state of Lassie-Fair was clearly negligible. The role of the police was important that the public used to believe the police till their parents.

Between the world's democratic and socialist systems, the Cold War forced states to become public welfare and more and more people-welfare competition took place in the states. Now the state is going to become philanthropic, interventionist. Public welfare, know about interventionism, states that the state is beginning to interfere in the life of the person from birth east to death. Pregnant mothers are given free vaccines for their healthy birth before the child is born, as soon as they are born, the responsibility of their health, education, employment and housing is taking the state and posting it till the state takes over. Is the state.

So, abandoning the state's non-analytical concept and adopting the concept of intervention (public welfare) has reduced the role of the police? Undoubtedly this concept has increased in the role of the state, and the responsibility of the police administration has also increased. The responsibility of maintaining peace and order in the society for the successful implementation of all the works of the public welfare state was also non-interference with state police and the police is also in the public welfare state. Therefore there is no question of reducing the role of the police in governance, but due to the increase in the work of governance, conditions of such conditions are increasing in which the police is required.

**Objective of The Study:**

- To study the role of ICT in police administration.

**Research Methodology:**

This research is based entirely on secondary data. The data received is completed with the help of books, research paper, and internet source. After gathering data from various sources, it has

been summarized, analysed and written and the current situation of e-Governance has been studied in the police administration.

### **Police and Information Communication Technology:**

Decision-making is a universal quality of every organization and information is also an important element of decision-making. Long time ago man-made registers were used to obtain information in different departments, different records and books were done.

According to the changing times, there was a radical change in the methods of obtaining information through information technology. Today, "Information" as a blessing of information and communication technology power, which is an important component of the organization, can get it through a click through a computer. At this crucial juncture, we leave an important social component without dealing with crime and police that "information" is the most important demand here.

### **At present the shortcomings of information system within the police administration:**

The current working system of the police station is traditional and manual. The manual system also has many drawbacks which are being felt by other departments. In the current scenario, the officers of the police stations are troubled by the burden of excessive work. The main reasons behind this are the lack of manpower and the lack of latest equipment, timely leave, long-term continuous duty, not being mentally retarded to deal with increasing crime in the society. Due to long investigation and prosecution in Police Internet System Police Station, the staff of the department get mental and physical torture. In addition to regular regional work, police officers have to keep day-to-day information and reports regularly in various registers. The pressures of regular reform in their performance also remain on the police officers. The lack of resources can have negative impact on their performance. To make them mentally fit, they can make their workplace environment more useful and cordial by the availability of appropriate resources and latest equipment. The dissemination of information is the biggest drawback of the current system.

Different types of summons, pending cases and incomplete cases in courts are kept in long pending registers, for which the police administration must be very careful. By the end of the evening, the manual method is very cumbersome in the calculation of the FIR and Charge sheet recorded in the current scenario in the entire state. Subtle details such as landlord's details, fingerprint bureau or any other agency are kept manually. There is a gradual change in the functioning of the police, and in the police administration, computerization has started using more information technology and internet as such: - Computerized copy of online FIR is being given. A computerized copy of the vehicle carried out is also given.

**Benefits of Information Communication Technology in Police Administration:**

- Online FIR is now registered by Information and Communication Technology. After registering the complaint online, the printout is provided to the complainant through the computer, in the same way, the online complaint can be made by the pocketers in the trains, also the receipt is given by the computer. Through information and communication technology, monitors are being monitored by the cameras at railway stations, bus stands etc. Also, the person is also appointed who monitors, the activities of each person are monitored, and on suspicion, Inquiries are also done, which helps prevent crime against undesirable activities.
- Police and laboratories require less labour and time to monitor all the places. Cameras can be monitored by the same person. All ATM machines, banks, jewellery shops, shopping malls etc. are also monitored by cameras, which are related to nearby police stations. Based on undesirable activity or any kind of crime, criminals are quickly caught on the basis of footage of the cameras so that criminals can easily come under the law and this is a strong evidence to convict the culprit. In the same way, the culprit can be easily caught, even if there is a mobile or camera recording on any kind of atrocity with someone, but it is very helpful in catching criminals on the basis of telephone call or mobile call and location identity, has been easy. Instant notifications are exchanged from mobile phones.

- Corruption has been reduced due to the introduction of information and communication technology in police, because the person will be able to directly record crimes committed by the Internet. Similarly, the complaint of registered crime is being given to the computer by the receipt of FIR, which will reduce corruption. Similarly, receipt of e-challan etc. is also given by computer, which will reduce corruption.
- Crime and criminal tracking network and systems (CCTNS) is a project under the National e-Governance plan (NeGP) of India. The basic objectives of this project is to connect all the police stations and their supervisory offices across the country for sharing of crime and criminal information while automating the functions at police station level.
- Provide information for effective criminal investigation functions.
- Provide online availability of routine reports/returns pertaining of crime and criminal investigations.
- Creates online monitoring for effective supervision by senior officers.
- Access for senior police officers to real-time information pertaining to crime and criminal investigation.
- Facilitates swift and timely access to information of various police functions including crime detection, crime investigation and crime prevention which will lead to better planning of operations and logistics and manpower utilization.
- Analysis of real time crime and criminal information for studying modus operandi patterns.
- CIPA (Common Integrated Police Application)

### **Conclusion & Suggestion:**

All sections present in society should join the police together. Information about anti-social activities in society should be given on time, to prevent crime from time to time. For the work done for the society by the police, they should be respected by the society, which can reduce the distances between the police and the public and increase the confidence of the police.

- You can save the labour and time of the police by giving information in the police station, including the photo of domestic servant, tenant etc.
- The lack of modern weapons, lack of trains equipped with modern techniques, lack of security equipment, which should be removed within the police.
- Citizens of nearby police chowki should be made what sap group so that they can get information about the crime at the time.

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